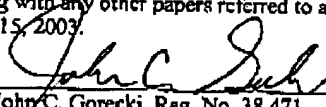


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Shank, et al. Examiner: V. Vu
Serial No.: 09/223,972 Art Unit: 2154
Filed: 12/31/1998 Attorney Docket No.: HU0125
Title: DISTRIBUTED OPEN ARCHITECTURE FOR MEDIA AND TELEPHONY
SERVICES

CERTIFICATE OF MAILING
I hereby certify that this document, along with any other papers referred to as being attached or enclosed, is being transmitted via facsimile to (703) 746-7238 on October 15, 2003.

John C. Gorecki, Reg. No. 38,471

M.S. RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Dear Sir:

In response to the Office Action dated July 15, 2003, please amend this application as follows:

AMENDMENTS TO THE CLAIMS are reflected in the listing of claims which begins on page 2 of this paper.

REMARKS/ARGUMENTS begin on page 6 of this paper.